PRINTED: 01/30/2009 LTC Residents Protection MB NO. 0938-0391

	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL	TIPLE	CONSTRUCTIONAR 1 3 2009	(X3) DATE S COMPLE	
		227045	A. BUILD B. WING		Director's Office		C
	,	085015				01/0	9/2009
	PROVIDER OR SUPPLIER RD CENTER			1100	T ADDRESS, CITY, STATE, ZIP CODE NORMAN ESKRIDGE HIGHWAY FORD, DE 19973		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG		PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	JLD BE	(X5) COMPLETION DATE
F 000	INITIAL COMMENT	rs	F 00	0			
F 279 SS=D	visit was conducted 2009 through Janual contained in this repobservations, interviolinical records and documentation as ir on the first day of the fifteen (115). The stwenty-three (23) residents' clinical review of twenty (20 residents' clinical review of twenty of twenty (20 residents' of twenty of twenty (20 residents) and the resident of the facility must deep land for each resident of the facility must deep land for each resident of the facility must deep land for each resident of the facility must deep land for each resident of the facility must deep land for each resident of the facility of t	riews, review of residents' I review of other facility Indicated. The facility census the survey was one-hundred survey sample totaled esidents which included a D) active and three (3) closed ecords. Experimental of the assessment and revise the resident's in of care. Experimental and psychosocial difficition the comprehensive I describe the services that are ettain or maintain the resident's physical, mental, and eing as required under ervices that would otherwise experimental of the services of rights under the right to refuse treatment	F 279	2. 3.	resident has been reviewed by the team and changes have been made plan of care as necessary. Currer residents are reviewed with each significant incident to determine plan of care is updated to reflect current level of care. In-servicing shall be held on or be March 16, 2009, for licensed nur on Comprehensive care planning. Monthly and periodic audits shall completed to determine compliance care planning. This shall be the responsibility of the DON/design	er. The te ICP de to the it that the their before rsing staff g. II be nce with nee. ministrator variances mmittee a and bessary to	3/16/09 3/16/09 ongoing

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Any deficiency statement ending with an asterick (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FREGULATORY OR LSC IDENTIFYING INFORMATION) F 279 Continued From page 1 by: Based on record review and interviews it was determined that the facility failed to review and revise a comprehensive care plan for one (#5) out of 23 residents in the sample. Findings include: Cross refer F323. Review of Resident #5's care plan following the incident on 3/29/08 in which the resident admitted drinking a liquid deodorizer, the care plan failed to address a focus, goal or interventions to prevent a future occurrence of ingestion of non-consumable liquids. The facility failed to identify an accidental hazard to ensure the safety of Resident #5. F 312 SS=D A resident who is unable to carry out activities of daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene. This REQUIREMENT is not met as evidenced by: Based on record review, observation and interview, it was determined that the facility failed to completed to determine compliance with		OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUI		NG	COMPLE	ETED
SEAFORD CENTER 1100 NORMAN ESKRIDGE HIGHWAY SEAFORD, DE 19973			085015	B. WIN	1G _		f	
F279 Continued From page 1 by: Based on record review and interviews it was determined that the facility failed to review and revise a comprehensive care plan for one (#5) out of 23 resident #5's care plan following the incident on 3/29/08 in which the resident admitted drinking a liquid deodorizer, the care plan failed to address a focus, goal or interventions to prevent a future occurrence of ingestion of non-consumable liquids. The facility failed to identify an accidental hazard to ensure the safety of Resident #5. F 312 SS=D A resident who is unable to carry out activities of daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene. This REQUIREMENT is not met as evidenced by: Based on record review, observation and interview, it was determined that the facility failed to provide naticare for two (2) resident's (#5, #14) out of twenty-three (23) sampled residents. Findings include: 1. Resident #5 was admitted to the facility on 3/06/06 and had a history of elongated					1	1100 NORMAN ESKRIDGE HIGHWAY		,
by: Based on record review and interviews it was determined that the facility failed to review and revise a comprehensive care plan for one (#5) out of 23 residents in the sample. Findings include: Cross refer F323. Review of Resident #5's care plan following the incident on 3/29/08 in which the resident admitted drinking a liquid deodorizer, the care plan failed to address a focus, goal or interventions to prevent a future occurrence of ingestion of non-consumable liquids. The facility failed to identify an accidental hazard to ensure the safety of daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene. F312 483.25(a)(3) ACTIVITIES OF DAILY LIVING F312 In-servicing shall be held on or before March16, 2008, for nursing staff on nail care. This REQUIREMENT is not met as evidenced by: Based on record review, observation and interview, it was determined that the facility failed to provide nailcare for two (2) resident's (#5, #14) out of twenty-three (23) sampled residents. Findings include: 1. Resident ** # Nonthly and periodic rounds shall be completed to determine compliance with nail care. This shall be the responsibility of the DON/designee. 4. The DON shall report to the Administrator and QA committee any variances in the data collected. The QA committee shall	PREFIX	(EACH DEFICIENC	Y MUST BE PRECEDED BY FULL.	PREF		(EACH CORRECTIVE ACTION SI CROSS-REFERENCED TO THE AP	HOULD BE	COMPLETION
crumbling nail plates and fungal malodor. A recommendations as necessary to obtain review of the latest physician orders, dated and maintain compliance.	F 312	by: Based on record redetermined that the revise a comprehe out of 23 residents include: Cross refer F323. Review of Resider incident on 3/29/08 drinking a liquid de address a focus, ga future occurrence non-consumable lidentify an accident of Resident #5. 483.25(a)(3) ACTI' A resident who is udaily living receives maintain good nutted and oral hygiene. This REQUIREME by: Based on record reinterview, it was detend to provide nailcare out of twenty-three Findings include: 1. Resident #5 wat 03/06/06 and had hypertrophic toenate crumbling nail plate.	eview and interviews it was a facility failed to review and ensive care plan for one (#5) in the sample. Findings If #5's care plan following the sin which the resident admitted endorizer, the care plan failed to eal or interventions to prevent a of ingestion of equids. The facility failed to tal hazard to ensure the safety VITIES OF DAILY LIVING Inable to carry out activities of the necessary services to exition, grooming, and personal INT is not met as evidenced Eview, observation and extermined that the facility failed for two (2) resident's (#5, #14) (23) sampled residents. Is admitted to the facility on a history of elongated ils with subungual debris, es and fungal malodor. A			F312 483.25(a)(3) ACTIVI DAILY LIVING 1. Resident's #5 and 14 remain and have been seen by the ponail care. Current resident's lassessed for nail care and if rwere seen by the podiatrist. 2. In-servicing shall be held on March16, 2008, for nursing scare. 3. Monthly and periodic rounds completed to determine compnail care. This shall be the rethe DON/designee. 4. The DON shall report to the and QA committee any variadata collected. The QA commassess and evaluate the data a recommendations as necessar.	in the center odiatrist for have been necessary or before staff on nail shall be pliance with sponsibility of Administrator nees in the nittee shall and provide	

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	PROVIDER OR SUPPLIER			110	ET ADDRESS, CITY, STATE, ZIP CODE 10 NORMAN ESKRIDGE HIGHWAY AFORD, DE 19973		
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F 315 SS=D	November 2008, repodiatry consults for long and painful nathe last podiatry con 07/24/08 as indicated 01/07/09 at 9:20 All observed with Nurswere long and in not 2. Resident #14 w 04/07/00 and had a hypertrophic toenal crumbling nail plate review of the latest November 2008, repodiatry consults for long and painful nathe last podiatry consults for long and painful nathe last podiatry con 05/24/07 as indicated 01/07/09 at 2:45 Pl observed with CNA were long and in not The facility failed to routine schedule as attending physician of Resident's #5 and 483.25(d) URINAR Based on the resident who enters indwelling catheter resident's clinical or catheterization was who is incontinent of treatment and service.	effected a standing order for evaluation and treatment for alls. Nurse #1 confirmed that insult was performed on the day record review. On M, Resident #5's nails were see #2 who confirmed the nails seed of care. as admitted to the facility on a history of elongated fils with subungual debris, as and fungal malodor. A physician orders, dated effected a standing order for or evaluation and treatment for alls. Nurse #1 confirmed that insult was performed on ed by record review. On M, Resident #14's nails were a #1 who confirmed the nails seed of care. To provide podiatry care on a sercommended by the needs and #14. Y INCONTINENCE The facility without an is not catheterized unless the condition demonstrates that a serior day and a resident of bladder receives appropriate inces to prevent urinary tract store as much normal bladder		1.	F315 483.25(d) URINARY INCONTINENCE Resident #23 no longer resides a center. All current residents on a were reviewed to determine protranscription and administration residents with urine cultures ord that have had cultures in the host to admit are monitored to determine results are received in a timely rappropriate treatment. Current regoals for care have been review resident's wishes have been incited plan of care. Continued ->	antibiotics per . Current lered or spital prior mine the manner for esident's ed and	3/16/09

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F 315	This REQUIREMENT by: Based on record redetermined that the one (1) resident (#2 sampled residents at treatment for an urifacility failed to admantibiotic) as ordereurine culture and set the facility failed to goals in the resident Resident #23 was resident #24 was resident #25	view and interview it was facility failed to ensure that 3) out of twenty-three (23) received the appropriate mary tract infection (UTI). The inister an order for Cipro (and and failed to obtain the final ensitivity results. Additionally include one of the physician the care plan. Findings include: e-admitted to the facility on spital following a repair of a the resident had diagnoses paly, chronic obstructive hypertension, and history of ed white blood cells). The past 30 days. Ital's discharge summary ated that the preliminary urine by showed no growth. Record at the final urine culture and vas obtained by the facility dmission physician order is revealed an order for Cipro ing. (milligram) one tablet by	F3		E315 Continued → 2. In-servicing shall be held of March 16, 2009 for license on Lab study results, transcripty physician orders, and care placed and the responsibility of the days to determine compliant be the responsibility of the data collected. The QA compassess and evaluate the data recommendations as necess and maintain compliance.	d nursing staff planning. over the next 90 nce. This shall DON/designee. e Administrator iances in the numittee shall a and provide	3/16/09 ongsing
	mouth every 12 hou A review of the Med	lication Administration Record					

	FOF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A, BUI		LE CONSTRUCTION	COMPL	
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F 315	(MAR) from 8/28/08 revealed an error in Cipro every 12 hour had "1, 2, 3, 4" indictive Cipro administrate vidence that the 8 for the above four devidence that Read drinking well are with diaphoresis. In was contacted by the other son was contacted by the other son was contacted by the other son was contacted by the contact devidence of the sons was plan/goals on the determ care. However this goal of comfort Consequently the faplan of comfort care. Review of CBC (condated 8/28/08 reveal indication of possible the attending physic results. No new phy The subsequent CB further elevation in Vacility informed the the facility failed to the tresident who was be and failed to obtain culture and sensitivity. An interview with an	It through 8/31/08 (four days) transcribing the order for the stranscribing the number of the day of ation, thus, the MAR lacked PM dose was administered oses/days. Iding physician admission examination dated 8/30/08 esident #23 was not eating addition, the resident's son the attending physician and the acted to discuss Resident (It appears that contact with an ever completed). The ocument was comfort and long the physician failed to include care on the physician orders. In the physician orders were exampled blood count blood test) and elevated WBC (an elevated WBC (an elevated WBC) (an elevated	F3	315	PAGE LEFT BLA		
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F 315	laboratory results fr system required that the final results from #23, the facility faile culture and sensitive Subsequent to the so obtained the copy of	om the hospital, the facility's at the facility initiate obtaining the hospital. For Resident d to request the final urine ty (C & S) result. Surveyor's inquiry, the facility of the final urine C & S report	F 318	>			
F 323 SS=D	dated 8/30/08 timed indicated a positive Coli (bacteria) which to the facility's failur & S results, the phy the infection being r			F323 483.25(H) ACCIDENTS SUPERVISION			
	administration on 0' 483.25(h) ACCIDENTHE The facility must energy environment remain as is possible; and expressible and expr		F 323	2.	Resident #5 remains in the center potential hazardous liquids were from the resident's room. Round been completed throughout the f determine that all resident areas from accident hazards. In-servicing shall be completed that staff on accident hazards on or be March 16, 2009.	removed Is have acility to are free for facility efore	3/16/09
	by: Based on record rev facility failed to ensu out of twenty-three (environment was fre Findings include: Resident #5 was ad 03/06/06 with a diag	it is not met as evidenced view and observation the tree that one (1) resident (#5) 23) sampled resident's se of accident hazards. mitted to the facility on nosis of dementia and had a (an attached appliance for		4.	Monthly and periodic rounds shall completed to determine compliant shall be the responsibility of the DON/designee. The DON shall report to the Adrand QA committee monthly any in the data collected. The QA coshall assess and evaluate the data provide recommendations as necobtain and maintain compliance.	ninistrator variances mmittee a and cessary to	ongaing ongoing

STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) M	ULTIPI	LE CONSTRUCTION	(X3) DATE SI COMPLE	
AND PLAN C	F CORRECTION	DENTITION TOWNSEN.	A. BUI	LDING	Mr		C
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F 329 SS=D	stool evacuation). called a nurse to he vomiting. A cup will the nightstand with Liquid colostomy dealso noted on the nadmitted to drinking deodorizer. She was Department for evacumiting. Discharg supplies out of react 8:20 AM and 01/08. made of Resident for remover, mouthwas deodorizer in the based on industrial to the decodorizer in the based or resident's drug when used in duplicate therapy); without adequate mindications for its us adverse consequer should be reduced combinations of the Based on a compresident, the facility who have not used given these drugs therapy is necessal as diagnosed and or record; and resider drugs receive gradibehavioral interven	On 03/29/08, Resident #5 er room stating she was th a blue residue was noted on lipstick on the rim of the cup. eodorizer (blue in color) was ightstand. Resident #5 g "just a taste of" the as sent to the Emergency luation of nausea and e instructions stated to "keep ch of patient." On 01/07/09 at //09 at 1:45 observations were //5's room reflecting nailpolish sh and liquid room misting athroom. SSARY DRUGS g regimen must be free from . An unnecessary drug is any excessive dose (including or for excessive duration; or nonitoring; or without adequate se; or in the presence of nees which indicate the dose or discontinued; or any	F3	329	F329 483.25(1) UNNECESS DRUGS Resident's #1, 8, and 15 rema center. Resident's # 1 and #8 appropriate documentation for administration of their anti-an medications. Residents #1 and reviewed by the ICP team and of care have been updated to a current level of care. Resident been assessed for side effects Resident #13 no longer reside center. Current residents have reviewed for documentation and of side effects of antipsychotic medications. In-servicing shall be completed before March 16, 2009 for lice on documentation related to a of PRN medications and AIM antipsychotic medications. Continued ->	in in the have r PRN exicty d 8 have been their plans reflect their t #15 has of "Abilify." is in the been elated to the d monitoring c ed on or ensed nurses dministration	3/16/09

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MU A. BUILI		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
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F 329	This REQUIREMEI by: Based on record redetermined that the (4) residents (#1, #twenty-three (23) stadequate monitorin medications. Findin 1. Resident #1 had (antianxiety medicahours as needed. I were administered doses had staff docuse and the effective In December 2008, to the resident. One documentation of the effectiveness. The resident had a	NT is not met as evidenced eview and interview it was e facility failed to ensure four #8. #13, #15) out of sampled residents received ag for the use of psychoactive ags include: I a physician's order for Xanax eation) 0.25 mg. every eight In November 2008, four doses to the resident. One out of four cumentation of the reason for	F 32	3.	F329 Continued → Monthly and periodic audits sh completed over to determine continued This shall be the responsibility DON/designee.	ompliance. of the dministrator ay variances committee ata and ecessary to	orgoing
	pharmalogical mea prevent anxiety. An interview with nu- confirmed these fin 2. Resident #8 had (antianxiety medical needed for anxiety, administered 12 times	ursing staff on 1/7/09					

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F 329	times. Only six time reason or effective medication. In December 2008, times. Only 12 time	Ativan was administered 21 es did staff document the ness for the use of this Ativan was administered 30 es did staff document the ness for the use of this	F3	29			
	specific approache pharmalogical inter 3. Resident #13 ha 1 mg. three times a During December 2 28 times. Each of tin the evening between twice was there downs administered vanxiety. The effecti	plan did not contain any s related to anxiety and non ventions. d a physician's order for Ativan day as needed for anxiety. 2008, Ativan was administered nese doses was administered reen 7:30 and 9:00 PM. Only cumentation as to why the drug with nursing notes stating for veness was not documented.			PAGE LEFT BLAN		
	resident took the A her sleep. The resident insomnia. The address anxiety or pharmalogical inter 4. Resident #15 woo6/28/02 with the m Bipolar Disorder. Corder for Abilify U-Emg. was written. A the administration of	tivan almost every night to help dent had diagnoses of anxiety resident had no care plan to insomnia including non					

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SU AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING		ETED					
		085015	B. WING				C 9/2009
	ROVIDER OR SUPPLIER			1100	r address, city, state, zip code Norman eskridge highway FORD, DE 19973		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG		PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	JLD BE	(X5) COMPLETION DATE
F 329 F 387 SS=E	monthly pharmacy in 01/10/09 at 10:45 A stated the drug was antipsychotic medic monitored. However during the survey to monitoring. 483.40(c)(1)-(2) FR VISITS The resident must be once every 30 days admission, and at let thereafter. A physician visit is control later than 10 days required. This REQUIREMENT by: Based on record redetermined that the (10) residents (#2, ##15, #19) out of twe residents were seen required schedule. If 1. Resident #2 had 3/11/08, 6/19/08 and not visit every 60 days and the series of t	the treatment although the review was conducted. On LM, the Director of Nursing is not on the facility's list of sations currently being er, the policy was updated include the drug Abilify for EQUENCY OF PHYSICIAN The seen by a physician at least for the first 90 days after east once every 60 days The considered timely if it occurs are as the date the visit was facility failed to ensure ten the control of the control of the physician at the findings include: The physician visit notes dated the physician visit notes dated the physician did the physician did the physician visit notes and physician visit 3/20/08 and	F 329		F387 483.40(c)(1)-(2) FREQUE PHYSICIAN VISITS The records of resident's (#2, #3 #7, #8, #10, #15 and #19) have be reviewed and corrective action (wexception of in-ability to make use missed visits) and will be completed than March 16, 2009. Discussions and training regarding standard of care have taken place appropriate physician's and the Properties of the Director. Weekly audits with "to are in place and being monitored weekly and periodic audits are be to monitor compliance; this shall responsibility of the DON/design. The DON shall report to the Admand QA committee monthly any in the data collected. The QA conshall assess and evaluate the data provide recommendations as necessary.	, #5, #6, been with ap for eted no ete eted no ete eted no eted no eted no ete eted no ete eted no ete ete eted no ete ete eted no ete ete ete eted no ete ete ete ete ete ete ete ete ete et	3/16/09 3/16/09 angoing
		st physician progress note was e physician did not visit every					

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F 387	60 days. 4. Resident #6's las	ge 10 st physician progress note was e physician did not visit every	F3	387	
	60 days. 5. Resident #7's las dated 3/13/08.	t physician visit note was a physician visit 5/22/08 and			
	was dated 10/23/08 every 60 days.	ast physician progress note The physician did not visit ast visit was at the time of her			·
	admission history a	nd physical on 10/16/08. an visits every 30 days did not			
	08/15/08 through 12 visit within 60 days f				
	her admission histor	only visit was at the time of ry and physical on 11/19/08. an visits every 30 days did not	t e a serve	<u>F425</u> 483.60(a),(b) PHARM SERVICES	ACY
F 425 SS=D	confirmed these find failed to maintain the also the medical dire deficiency from the a 483.60(a),(b) PHAR The facility must pro	cility administrative staff dings. The physician who e resident visit schedule is ector. This is a repeat annual survey ending 2/26/08. MACY SERVICES evide routine and emergency is to its residents, or obtain	F 4	 Resident #21 no longer center. Current and new medication orders are befrom the pharmacy in a This negative scenario by virtually eliminated with installation of an Omnic 24-hr. on-site availability Continued -> 	v resident's eing received timely manor. nas been th the cell system for

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		085015	B. WIN			į.	C 9/2009
	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	1100 N SEAF	ADDRESS, CITY, STATE, ZIP CODE NORMAN ESKRIDGE HIGHWAY FORD, DE 19973 PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOL CROSS-REFERENCED TO THE APPRI DEFICIENCY)	JLD BE	(X5) COMPLETION DATE
F 425	§483.75(h) of this punlicensed personn law permits, but only supervision of a lice. A facility must provide (including proceduracquiring, receiving administering of all the needs of each of the facility must end a licensed pharmacon all aspects of the services in the facility.	eement described in part. The facility may permit hel to administer drugs if State ly under the general ensed nurse. ide pharmaceutical services res that assure the accurate g, dispensing, and drugs and biologicals) to meet resident. Imploy or obtain the services of cist who provides consultation e provision of pharmacy lity.	F		 In-servicing shall be completed before March 16, 2009 on of medications from the pharm Training on use and access of Omnicell has already been completed to determine completed. The DON shall report to the Administrator and QA commonthly any variances in the collected. The QA committed assess and evaluate the data provide recommendations as necessary to obtain and main 	btaining lacy. of completed. s shall be apliance; ty of the mittee e data ee shall and s	3/16/09 angoing
	by: Based on interviews and other facility do that the facility failer medication was account of twenty-three Resident #21 was a 7:35 PM on 4/25/08 were not delivered the 4/26/08 (greater that include: Review of Resident 04/25/08 timed 7:35 documented reside pain. Additionally, the same of the facility of the same o	s, review of the clinical record, ocuments it was determined d to ensure that pain quired for one (#21) resident (23) sampled residents. admitted from the hospital at 3 and the ordered medications to the facility until 6:36 AM on an 11 hours). Findings t #21 nurses' notes dated 5 PM, 8:40 PM and 10 PM ent's complaints of extreme the resident asked for a pain umented in the nurse's note ed 3:00 AM.			compliance.		

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MI A. BUIL		CONSTRUCTION	(X3) DATE S COMPLE	ETED
		085015	B. WIN	G]	C 9/2009
	ROVIDER OR SUPPLIER D CENTER			1100	T ADDRESS, CITY, STATE, ZIP CODE NORMAN ESKRIDGE HIGHWAY FORD, DE 19973		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI) TAG	x	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	JLD BE	(X5) COMPLETION DATE
F 425	The resident was or medication) 100 mg mouth every four he breakthrough pain. not include Demero A record review revestablished protoco and was anticipating medications, includi morning of 04/26/08 the back-up pharmathe medications did 6:36 AM on 4/26/08 An interview with ph	rdered Demerol (narcotic pain J. (milligrams) one tablet by burs as needed for severe The facility's interim box did I. ealed the facility followed the I for acquiring the medications of the delivery of the ng Demerol by 3 AM on the B, thus, did not initiate utilizing acy. Record review revealed not arrive at the facility until	F4	25			
F 514 SS=B	followed the establis contracted pharmac medication timely. Findings reviewed v 01/07/09. 483.75(l)(1) CLINIC The facility must maresident in accordar standards and practically document systematically organ. The clinical record minformation to identifications assessments services provided; the medical resident's assessments.	shed process however, the by failed to delivery the with administration on the AL RECORDS sintain clinical records on each acce with accepted professional processional proces	F 5	2.	F514 483.75(I)(1) CLINICAL R The records of resident's (#2, #3 #7, #8, #10, #15 and #19) have b reviewed and corrective action (y possible) will be completed no la March 16, 2009. Discussions and training regarding standard of care have been compute appropriate physician's and the Medical Director. Monthly and periodic audits shall completed to determine compliant shall be the responsibility of the DON/designee.	, #5, #6, been where ater than ang this bleted with the	3) 16/09 argoing

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL I	TIPLE CONSTRUCTION NG	(X3) DATE S COMPL	
	005045	B. WING		1	C
	085015			01/0	9/2009
NAME OF PROVIDER OR SUPP SEAFORD CENTER	LIER		REET ADDRESS, CITY, STATE, ZIP CODE 1100 NORMAN ESKRIDGE HIGHWAY SEAFORD, DE 19973		
PREFIX (EACH DEFIC	Y STATEMENT OF DEFICIENCIES IENCY MUST BE PRECEDED BY FULL OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORR (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AF DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE
by: Based on record the facility fails records for eig #10, #15, #18, sampled reside the monthly phorders in a tim 1. Resident #1 orders dated 1 11/28/08 that he physician as of 2. On 01/07/08 sheet for Dece the physician. 3. On 01/07/08 sheet for Dece the physician. 4. On 01/07/08	EMENT is not met as evidenced rd review it was determined that ad to ensure complete medical ht (8) residents (#1, #3, #5, #6, #20) out of twenty-three (23) ents. The physician was not signing sysician order sheets and telephone ely manner. Findings include: I had verbal/telephone physician 1/3, 11/7, 11/16, 11/18, 11/26 and ad not been signed by the f 01/07/09. Resident #3's physician order ember 2008 remained unsigned by 9, Resident #5's physician order mber 2008 remained unsigned by 9, Resident #6 had unsigned all orders by the physician dating		F514 Continued -> 4. The DON shall report to the and QA committee monthly a in the data collected. The QA shall assess and evaluate the provide recommendations as obtain and maintain compliant	ny variances committee data and necessary to	angoing
	9, Resident #10's physician order mber 2008 remained unsigned by				
sheet for Dece the physician. 7. On 01/07/09	9, Resident #15's physician order mber 2008 remained unsigned by Resident #18's physician order mber 2008 remained unsigned by				

	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) M A. BUI		PLE CONSTRUCTION G	(X3) DATE S COMPLI	ETED
		085015	B. WIN	1G		Į.	C 9/2009
	PROVIDER OR SUPPLIER		•	11	EET ADDRESS, CITY, STATE, ZIP CODE 100 NORMAN ESKRIDGE HIGHWAY EAFORD, DE 19973		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	JLD BE	(X5) COMPLETION DATE
F 514	Continued From pa	ge 14	F5	514		,	
	8. On 01/07/09, Rosheet for December the physician.	esident #20's physician order r 2008 remained unsigned by	-				
,	An interview with ac these findings.	dministrative staff confirmed			•		
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AND SOCIAL SERVICES DELAWARE HEALTH

Division of Long Term Care Residents Protection

Wilmington, Delaware 19806 (302) 577-6661 3 Mill Road, Suite 308 DHSS - DLTCRP

STATE SURVEY REPORT



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NAME OF FACILITY: Seaford Center

STATEMENT OF DEFICIENCIES Specific Deficiencies SECTION

General Services: Refer to CMS2567-L survey completed 1/9/09, F312, F315, F323, F329,

ADMINISTRATOR'S PLAN FOR CORRECTION OF DEFICIENCIES WITH

DATE SURVEY COMPLETED: 1-9-09

ANTICIPATED DATES TO BE CORRECTED

The State report incorporates by reference and also cites the findings specified in the Federal

documentation as indicated. The facility census twenty (20) active and three (3) closed residents' visit was conducted at this facility from January on observations, interviews, review of residents fifteen (115). The survey sample totaled twenty-An unannounced annual survey and complaint on the first day of the survey was one-hundred three (23) residents which included a review of deficiencies contained in this report are based clinical records and review of other facility 5, 2009 through January 9, 2009. The clinical records. 3201 Nursing Home Regulations for Skilled Care

General Services: 3201.9.1.1

all patients the care deemed necessary for their The skilled care nursing facility shall provide to comfort, safety, nutritional requirements and general well-being

F425

F312 483.25(a)(3) ACTIVITIES OF DAILY LIVING

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Resident's #5 and 14 remain in the center and have been seen by the podiatrist for nail care. Current resident's have been assessed and if necessary have been seen by the podiatrist. In-servicing shall be held on or before March 16, 2009, for nursing staff on nail care.

Monthly and periodic rounds shall be completed to determine compliance with nail care. This shall be the responsibility of the DON/designee.

The DON shall report to the Administrator and QA committee any variances in the data collected. The QA committee shall assess and evaluate the data and provide recommendations as necessary to obtain and maintain compliance.

F315 483.25(d) URINARY INCONTINENCE

reviewed to determine proper transcription and administration. Current residents with urine cultures ordered or completed prior to admission are monitored to determine the results are received in a timely manor. Current resident's goals for care have been reviewed and plan Resident #23 no longer resides at the center. Current residents on antibiotics have been of care revised

In-servicing shall be held on or before March 16, 2009 for licensed nursing staff on Lab study results, transcription of physician orders, and care planning.

Audits shall be completed over the next 90 days to determine compliance. This shall be the responsibility of the DON/designee.

The DON shall report to the Administrator and QA committee any variances in the data collected. The QA committee shall assess and evaluate the data and provide recommendations as necessary to obtain and maintain compliance.

F323 483.25(H) ACCIDENTS AND SUPERVISION

Resident #5 remains in the center. Potential hazardous liquids have been removed from the resident's room. Rounds have been completed throughout the facility to determine that resident areas are free from potential accident hazards.

in-servicing shall be completed for facility staff on accident hazards on or before March 16,

Monthly and periodic rounds shall be completed to determine compliance. This shall be the responsibility of the DON/designee.

F323 Continued →

4. The DON shall report to the Administrator and QA committee monthly any variances in the data collected. The QA committee shall assess and evaluate the data and provide recommendations as necessary to obtain and maintain compliance.

329 483.25(I) UNNECESSARY DRUGS

- L. Resident's #1, 8, and 15 remain in the center. Resident's # 1 and #8 have appropriate documentation for PRN administration of their medications. Residents #1 and 8 have been reviewed by the ICP team and their plans of care have been updated as necessary to reflect their current level of care. Resident #15 has been assessed for side effects of the Abilify. Resident #13 no longer resides in the center. Current residents have been reviewed for documentation related to the need for PRN medications and monitoring of side effects of antipsychotic medications.
 - In-servicing shall be completed on or before March 16, 2009 for licensed nurses on documentation related to administration of PRN medications and AIMS testing for antipsychotic medications.
- Monthly and periodic audits shall be completed to determine compliance. This shall be the responsibility of the DON/designee.
- 4. The DON shall report to the Administrator and QA committee monthly any variances in the data collected. The QA committee shall assess and evaluate the data and provide recommendations as necessary to obtain and maintain compliance.

E425 483.60(a),(b) PHARMACY SERVICES

- Resident #21 no longer resides in the center. Current and new resident's medication orders are being received from the pharmacy in a timely manner. This scenario largely eliminated by the installation of an Omnicell for 24-hr. on-site drug availability.
 - 2. In-servicing shall be completed on or before March 16, 2009 on obtaining meds from
- pharmacy.
 Monthly and periodic audits shall be completed to determine compliance; this shall be the responsibility of the DON/designee.
- 4. The DON shall report to the Administrator and QA committee monthly any variances in the data collected. The QA committee shall assess and evaluate the data and provide recommendations as necessary to obtain and maintain compliance.



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Division of Long Term Care Residents Protection

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SECTION	STATEMENT OF DEFICIENCIES Specific Deficiencies	ADMINISTRATOR'S PLAN FOR CORRECTION OF DEFICIENCIES WITH ANTICIPATED DATES TO BE CORRECTED
	This requirement is not met as evidenced by:	
	Cross refer to the CMS 2567-L survey report date completed 1/9/09, F312, F315, F323 and F329, F425.	3201.9.2.3 All orders meds, etc Shall be in writing and signed by physician; cross refer F514 E514 483.75(1)(1) CLINICAL RECORDS The records of resident's (#2, #3, #5, #6, #7, #8, #10, #15 and #19) have been reviewed and connective action; where possible, is taking place and will be completed no later than March
3201.9.2.3	All orders for medications, treatments, diets, diagnostic services, etc. shall be in writing and signed by the attending physician.	 2. Discussions and training regarding this standard of care have been completed with the appropriate physician's and the Medical Director. 3. Monthly and periodic audits shall be completed to determine compliance; this shall be the responsibility of the DON/designee. 4. The DON shall report to the Administrator and OA committee monthly any variances in the
	This requirement is not met as evidenced by:	
	Cross refer to the CMS 2567-L survey report date completed 1/9/09, F514.	3201.9.2.4 Orders shall be renewed and signed by physician every (30) days, cross refer F514 E514 483.75(1)(1) CLINICAL RECORDS
3201.9.2.4	All orders shall be renewed and signed by the physician at least every thirty (30) days.	 The records of resident 8 (#2, #2, #3, #3, #3, #1), #10 and #117) have been reviewed and corrective action; where possible, will be completed no later than March 16, 2009. Discussions and training regarding this standard of care have been completed with the appropriate physician's and the Medical Director. Monthly and periodic audits shall be completed wort the next 90 days to determine the recording of the proposition of the
	This requirement is not met as evidenced by:	4. The DON shall report to the Administrator and QA committee monthly any variances in the data collected. The QA committee shall assess and evaluate the data and provide recommendations as necessary to obtain and maintain compliance.
÷	Cross refer to the CMS 2567-L survey report date completed 1/9/09, F514.	3201.9.2.5 All progress notes shall be written and signed by physician each visit, cross refer F387
3201.9.2.5	A progress note shall be written and signed by the physician on each visit.	E387 483.40(c)(1)-(2) FREQUENCY OF PHYSICIAN VISITS 1. The records of resident's (#2, #3, #5, #6, #7, #8, #10, #15 and #19) have been reviewed and corrective action; where possible, to be completed no later than March 16, 2009.
		Continued →



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NAME OF FACILITY: Seaford Center

STATE SURVEY REPORT

DATE SURVEY COMPLETED: 1-9-09

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	STATEMENT OF DEFICIENCIES	ADMINISTRATOR'S PLAN FOR CORRECTION OF DEFICIENCIES
SECTION	Specific Deficiencies	ANTICIPATED DATES TO BE CORRECTED

This requirement is not met as evidenced by:

Cross refer to the CMS 2567-L survey report date completed 1/9/09, F387.

3201.9.10

History and physical examination: Prepared by a physician within seven (7) days of the patient's admission to the home. If the patient has been admitted to the home immediately after discharge from a hospital, the patient's summary and history which was prepared at the hospital and the patient's physical examination which was performed at the hospital, if performed within seven (7) days prior to admission to the home, may be substituted in lieu of the above records. Additionally, a record of an annual medical evaluation performed by a physician must be contained in each patient's file.

This requirement is not met as evidenced by:

Based on record review and interview, it was determined that the facility failed to ensure that one (#7) out of 23 residents had a current history and physical by their medical doctor. Findings include:

Resident #7's last history and physical was dated 10/11/07. An interview with administrative staff

E387 Continued → 2. Discussions and training regarding this standard of care have already taken place with the appropriate physician's and the Medical Director. Weekly audits and "to do" lists are in place and being monitored.

Weekly and periodic audits are being conducted to monitor compliance; this shall be the responsibility of the DON/designee.

The DON shall report to the Administrator and QA committee monthly any variances in the
data collected. The QA committee shall assess and evaluate the data and provide
recommendations as necessary to obtain and maintain compliance.

3201.9.101.2 H&P Examinations within (7) days... and Annually

- 1. The records of resident's (#2, #3, #5, #6, #7, #8, #10, #15 and #19) have been reviewed and corrective action; where possible, to be completed no later than March 16, 2009.
 - Discussions and training regarding this standard of care have already taken place with the appropriate physician's and the Medical Director.
 - Weekly and periodic audits are being done to monitor compliance; this shall be the responsibility of the DON/designee.
- 4. The DON shall report to the Administrator and QA committee monthly any variances in the data collected. The QA committee shall assess and evaluate the data and provide recommendations as necessary to obtain and maintain compliance.



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NAME OF FACILITY: Seaford Center

STATEMENT OF DEFICIENCIES

DATE SURVEY COMPLETED: 1-9-09

ADMINISTRATOR'S PLAN FOR CORRECTION OF DEFICIENCIES WITH ANTICIPATED DATES TO BE CORRECTED The confirmed that there was not a current history and Specific Deficiencies physical on file. SECTION

Provider's Signature_



DELAWARE HEALTH AND SOCIAL SERVICES

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DATE SURVEY COMPLETED: 1-9-09